

EXHIBIT 14

Message

Sent: 5/12/2020 8:13:16 PM
To: Mike Allen [mike.allen@mclarens.com]
CC: Cowart, Teresa [TCowart@lockton.com]; Jennings, Jodi (Charlotte) [JJennings@lockton.com]
Subject: FW: 24 Hour Fitness - Covid-19 Claim

Mike - please see below for responses to questions raised in your 5/8/20 email. Please advise if you have any questions. Thanks.

From: Mike Allen <mike.allen@mclarens.com>
Sent: Friday, May 8, 2020 3:35 PM
To: Jeremy Gottlieb <JGottlieb@24hourfit.com>
Cc: Cowart, Teresa <TCowart@lockton.com>; Karen Schaffner <kschaffner@24hourfit.com>; Jennings, Jodi (Charlotte) <JJennings@lockton.com>; Mike Allen <mike.allen@mclarens.com>
Subject: RE: 24 Hour Fitness - Covid-19 Claim

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Jeremy:

Thanks for the reply. It looks like things are easing up a bit. We'll see how this works out.

I have forward your responses to the carriers for the their review. In the meantime I have a few follow-up questions to help clarify the claim for the carriers.

1. I note your response to #2 below that all clubs were closed due to the presumed presence of the virus. That said you also indicated there were confirmed cases of Covid-19 at certain locations and you will provide general information regarding those "incidents" shortly. When convenient please send the information on those incidents and copies of any costs incurred for decontamination / clean-up and business interruption.

The following incidents regarding Covid-19 at our locations had been identified to us at around the time of the closing of our facilities on March 16, 2020 (of course we assume that there were many other incidents that were not reported, particularly incidents related to members or other visitors to our clubs). At present we have nothing to report with respect to any decontamination / clean up costs.

- On or about March 8, 2020 an individual was in our Whippany, who tested positive for COVID-19 on March 11, 2020
- On or about March 10, 2010 we learned that a member of our Madison Square Park location in New York and her boyfriend were ill and had been in contact with another person who had tested positive for Covid-19
- On or about March 11, 2020 we learned that an employee was ill and self-quarantined after learning her boyfriend may have COVID-19. He was awaiting testing at the time; she worked at our La Costa, CA location after being in contact with her boyfriend
- On or about March 12, 2020 we learned that a customer in our Ramsey, NJ location had tested positive for COVID-19. He was at our location just prior to his positive test
- On or about March 12, 2020 we were informed that one of our members in the Bingle, TX location had tested positive for COVID-19

- On or about March 12, 2020, we were informed that a member at a Boulder, CO location had tested positive for COVID-19
- On or about March 13, 2020 a personal trainer at our Sugarhouse, UT location was notified that her client had been exposed to coronavirus
- On or about March 13, 2020 a personal trainer at a Vancouver, WA location was informed that her client had been exposed to coronavirus
- On or about March 13, 2020 we were informed that a club member at our Ocean Avenue, San Francisco, CA location had been exposed to COVID-19
- On or about March 13, 2020 we were informed that an employee in our Portland, OR location was getting tested for COVID-19
- On or about March 13, 2020 we learned that a personal trainer at our Hollywood, OR location was in quarantine as three people he worked with had tested positive for COVID-19
- On or about March 13, 2020 we learned that an employee in our Aurora, CO location was ill and we later learned that 4 members of his immediate family were sick as well as some extended family. His mother is an RN and tested positive for COVID-19 and the whole family was assumed to have the disease
- On or about March 14, 2020 we were informed that two employees at our Frisco, TX location had symptoms of COVID-19 and were told to self-quarantine
- On or about March 14, 2020 we became aware that 2 employees in our Aurora, CO location were ill, that their mom tested positive for COVID-19 and that the whole household was presumed positive
- On or about March 14, 2020 we were told that a member of a location in Katy, TX was in quarantine due to exposure to coronavirus
- On or about March 15, 2020 we were informed that a member in our San Clemente, CA location may have been diagnosed with COVID-19
- On or about March 15, 2020 a member at our Sutter-Montgomery location in San Francisco, CA informed us that they were in quarantine for COVID-19 and that they had been working out in the club
- On or about March 15, 2020 we became aware that an employee at our downtown Portland, OR location was ill and may have COVID-19
- On or about March 16, 2020 we were informed that a member in our Scarsdale, NY location had tested positive for COVID-19
- On or about March 16, 2020 we became aware that a member's son was in the hospital and it was likely the member also had COVID-19
- On or about March 16, 2020 we were informed that around 6 people in the building housing our N. Richland Hills location in Texas had tested positive for COVID-19

- On or about March 16, 2020, a member of our Madison Square Park, NY location informed her personal trainer that she had contracted COVID-19
 - On or about March 17, 2020 we were informed that a member at our Gladstone, OR location was being tested for COVID-19
 - On or about March 20, 2020 a member at our Beaverton, OR location informed us that he had been exposed to a confirmed positive COVID-19 case
2. We note you are still investigating items outlined in #'s 8 and 9 below. If your investigation confirms there were ingress / egress issues please provide the details for each Club affected.

If the question seeks to ascertain whether access to or from our clubs was physically blocked by some object, then we are not aware of that at this time. However, as a result of the presence of individuals with or presumed to have COVID-19 at our locations (including our members and employees), the social distancing guidelines enacted by government agencies indicating it would be unsafe to operate given the prevalence of individuals in the community with the COVID-19 disease (including our members and employees), and the various stay-at-home and similar orders requiring closure of our business, access to our clubs has been prohibited.

It should be noted that governmental orders confirm the fact that the virus causes contamination of property. For instance, the City of New York's order dated March 16, 2020 states that the "virus physically is causing property loss and damage." Orders issued in various other locations contain similar language, including Los Angeles and San Francisco. Even without specific language in an order, it is clear that physical loss or damage from the disease was at least a substantial factor in causing these orders to be issued. See *also Friends of Danny DeVito, et al. v. Tom Wolf, Governor*, Case No. 68 MM 2020, a p. 8, fn. 3 (Pa. Supreme Ct., April 14, 2020) ("because this pandemic spreads primarily through person to person contact, as many as 25% of those infected are asymptomatic, and the virus has an incubation period of up to fourteen days. The virus can remain on surfaces for days and can spread through the air within confined areas and structures").

3. Please provide any additional information you would like to have the carriers review and consider as part of your claim.

We note that the only potentially relevant exclusion that has been cited is the exclusion endorsement (Endorsement 4) purportedly attached to the Endurance policy entitled "Communicable or Infectious Disease Exclusion." We do not concede that this exclusion applies to the Endurance policy. For instance, the exclusion is attached to a policy form issued by Endurance which also contains explicit coverage by way of another endorsement for certain claims arising from Communicable Disease (Endorsement 2). This at least creates an ambiguity as to whether the exclusion was intended to apply to preclude such coverage. Nevertheless, if the other subscribing insurers had intended to exclude claims relating to "Communicable or Infectious Disease" they could have attempted to include an exclusion in their policies, but they did not. This makes clear that the losses suffered by 24 Hour Fitness were explicitly intended to be covered.

As we receive your additional information we will forward it to the insurers for their review. As noted previously we have no authority with respect to coverage. All coverage determinations are reserved exclusively to the insurers.

Let me know if you have any questions. Stay out of harm's way and enjoy the weekend.

Thanks
Mike

Mike Allen | McLaren's
Executive General Adjuster
mike.allen@mclarens.com

180 Montgomery Street, Suite 2100
San Francisco, CA 94104 USA
+1 415.228.6405 | office
+1 415.595.6279 | mobile
www.mclarens.com

From: Jeremy Gottlieb <JGottlieb@24hourfit.com>
Sent: Monday, April 27, 2020 7:33 AM
To: Mike Allen <mike.allen@mclarens.com>
Cc: Cowart, Teresa <TCowart@lockton.com>; Karen Schaffner <kschaffner@24hourfit.com>; Jennings, Jodi (Charlotte) <JJennings@lockton.com>
Subject: 24 Hour Fitness - Covid-19 Claim

Dear Mike –

I hope you and your family are safe and healthy. I have set out below our initial responses to the questions you have asked. Please be advised that our own analysis of this loss is ongoing, and there are a lot of things that remain in flux throughout the country. As such, we reserve the right to amend or supplement any responses we provide. We also continue to reserve all rights under the policy and at law.

Regards,
Jeremy

From: Mike Allen <mike.allen@mclarens.com>
Sent: Thursday, April 16, 2020 10:39 AM
To: Jeremy Gottlieb <JGottlieb@24hourfit.com>
Cc: Cowart, Teresa <TCowart@lockton.com>; Mike Allen <mike.allen@mclarens.com>; Karen Schaffner <kschaffner@24hourfit.com>
Subject: FW: 24 Hour Fitness - Covid-19 Claim

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Jeremy:

Hope your staying out of harms way during this virus situation.

As a follow-up to our emails this morning as you know we have been requested by your property insurers to investigate the circumstances of the claim reported by 24 Hour Fitness related to the Covid-19 virus. In my conversation with Karen she indicated you had an incident of exposure in one of your Portland locations and shortly thereafter it was decided to close all the locations. Below are a number of questions the answers to which will help the carriers better understand your claim. Please answer the best you can at this point. I know this situation will be continuing for a while.

- 1- I have a copy of the Statement of Values. Are all the clubs currently closed? If, not please confirm which locations you are claiming losses.

All clubs currently are closed and have been since March 16, 2020. We will consider reopening clubs on a case-by-case basis when allowed by applicable authorities, and where opening such clubs can be done in

compliance with any restrictions and guidelines that are enacted and when doing so would be safe for our employees and members.

- 2- Please specify whether you are claiming any direct physical loss or damage to the real property, personal property, stock, supplies and/or merchandise?

We believe that the inability to use our clubs and all of the property therein for their intended purpose due to the COVID-19 disease and hazards associated with groups of people gathering in locations such as our clubs, plus the fact that it should be presumed that individuals infected with COVID-19 were present at all of our locations, constitutes "direct physical loss or damage."

- 3- If there has been physical loss or damage please explain the nature of the damage.

See above.

- 4- Has there been any confirmed cases of Covid-19 at any of the properties? If so please provide the details of the incidents and when the person was on the property.

There have been confirmed cases of individuals with COVID-19, including members and employees, at certain locations. Information regarding the identities of these individuals is private information, and we are not sure if we can disclose that information. We will provide general information regarding these "incidents" shortly, but please keep in mind that our claim is not dependent on any identified case of COVID-19 on our premises. Given the nature of the disease and its presence within the community, we believe it must be presumed that all of our locations were impacted by the presence of individuals with COVID-19.

- 5- Have the property(s) been tested for the presence of Covid-19 Virus? If so please confirm which ones, what was tested, by whom and the results. Please provide copies of any reports issued on the test results. If there were positive test results have you done any type of special cleaning? What costs were incurred?

We are not aware of any ability to test a property for the presence of the COVID-19 virus, and all of our locations were mandated to close until further notice effective March 16, 2020.

- 6- Which clubs have been closed as a result of an order by civil authority. What dates did they close? Please provide a copy of the governmental order that effected each of the locations.

You have the list of all of our locations, and all of the civil authority orders are publicly available. We assume that you have already compiled all such orders. If there are any orders that you feel you are missing, please let us know and we would be happy to try and locate them for you.

- 7- Please confirm what would be required to resume full or partial operations.

It is not possible to answer this question at this time. Even in those areas where civil authority and social distancing requirements may be lifted or relaxed, it is not clear what conditions will be imposed on 24 Hour Fitness or other businesses before they can be reopened.

- 8- Has ingress or egress to any of the clubs been physically prevented, fully or partially. If so please provide an explanation as to how and why.

We are still investigating this item and will respond after our investigation is completed.

- 9- Have any suppliers been prevented from providing or receiving goods, services or information as a result of Covid-19. If so please explain.

We are still investigating this item and will respond after our investigation is completed.

10- At this point do you have an estimate of your loss for both physical damage and/or business interruption?

Our loss is ongoing, but we will provide estimates to you as soon as practicable.

11- Please provide any additional information relative to your claim.

At this time, we have no further information to provide, but we will advise on such as soon as practicable.

Jeremy, if you have any questions please let me know. The above request is not intended to be all inclusive as the need for additional information and further clarification may be necessary during the course of the claim. Note, McLarens is assisting the property insurers with investigation of the claim. All coverage determinations rest exclusively with the insurers.

Thanks for your help.

Mike Allen | McLarens
Executive General Adjuster
mike.allen@mcclarens.com

180 Montgomery Street, Suite 2100
San Francisco, CA 94104 USA
+1 415.228.6405 | office
+1 415.595.6279 | mobile
www.mcclarens.com

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